GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
HEALTH & FAMILY WELFARE DEPARTMENT
9th LEVEL, A-WING, DELHI SECRETARIAT, IP ESTATE, NEW DELHI - 110 002
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No. 52/DGHS/PH-IV/COVID-19/2020/prsecyhfw/1023-7/23 Date: 07/05/2020

REVISED ORDER

Sub: For handling of the Passengers coming from abroad and landing at Delhi Airport.

In view of planned phased return of Indian nationals stranded abroad by the Ministry of External Affairs, Government of India in coordination with Indian Missions abroad, all stake holders are directed to follow following guidelines to mitigate the possibility of spread of COVID-19 in India.

1. The detailed list of passengers with their passport details, arrival date & time etc would be shared with the Nodal Officer of Delhi Government by the nodal officer appointed by MEA at least one day in advance, so that it can be coordinated with respective Resident Commissioners and Nodal Officer appointed by the States.

2. Flow of the passengers after arrival at the airport would be in accordance with the chart annexed as Annexure-I.

3. Following officer of Department of Health & Family Welfare, Government of NCT of Delhi will coordinate with Nodal Officer appointed by MEA for Delhi, DGHS office, District Magistrate office and implement the instructions.

Ms. Shilpa Shinde, IAS
Special Secretary (Health & Family Welfare)
Government of NCT of Delhi
Email: splsecretary1hfwcovid@gmail.com
Mobile: +91-9420685682

4. Dr. B. S. Charan (Mobile No. 09826020482) from the office of DGHS will be In-charge to coordinate to arrangements of 20 medical teams (4 teams each from three Corporations & NDMC and 4 teams from RTRM Hospital) for triaging of the passengers. DGHS will provide PPE kits and all other consumables as per the requirement.

5. District Magistrate, New Delhi will coordinate with airport authorities and appoint a nodal officer in charge for the control room and make all the arrangements in coordination with Airport Authorities for triaging the passengers.

6. The District administration would deploy enough DEO to do the data entries there so that proper records in excel sheet may be maintained for future.

(Contd....2/-)
7. The passengers will be quarantined in paid institutional quarantine centers for a period of 14 days from the date of arrival as per the protocol.
8. All the District Magistrates shall keep the suitable paid and other quarantine facilities ready in their districts. They will appoint a nodal officer who should be present at the airport at least two hours before the arrival of the designated flight and shall ensure the transportation of the passengers to the institutional centers located in their districts as per the travel plan prepared under overall supervision of the DM, New Delhi. She will be overall in-charge for ensuring smooth transportation of the passengers from the airport to the different institutional quarantine centers located in different districts.
9. DGHS would provide medical teams, PPE kits etc., at paid quarantined facility. The team may be formed by taking doctors from the less-loaded hospitals.
10. All concerned to report compliance to the State Nodal Officer.

This issues with approval of the Competent Authority.

(Padmini Singla)
Secretary (Health & FW)

To
1. Ms. Shilpa Shinde, Spl. Secretary (Health & FW)
2. District Magistrate (New Delhi)
3. Director, DGHS
4. CDMO (New Delhi)

No. 52/DGHS/PRAJ-IV/COVID-19/2020/prsecyhw/7023-7/23 Date: 07/05/2020

Copy to:
1. Addl. CS (Home), Govt. of NCT of Delhi
2. Pr. Secretary to Hon’ble LG, Delhi
3. Pr. Secretary (Revenue), Govt. of NCT of Delhi
4. Pr. Secretary (Health & FW/UD), Govt. of NCT of Delhi
5. Addl. Secretary to Hon’ble CM, Govt. of NCT of Delhi
6. Secretary to Hon’ble Minister of Health, GNCT of Delhi
7. OSD to CS, Govt. of NCT of Delhi
8. All Resident Commissioner’s of neighboring states.
9. The Airport Medical Officer (APHO), Indira Gandhi International Airport, New Delhi
10. PA to Spl. Secretary (H&FW)

(Padmini Singla)
Secretary (Health & FW)
MOVEMENT OF PASSENGER INSIDE AIRPORT

HEALTH SCREENING

➢ From the dedicated aerobridges, the passengers will arrive escorted by Airline Staff to the APHO Health Counters for Initial Thermal Screening, where symptomatic passengers would be isolated and moved to designated hospital as per the existing SOPs. Note: Airlines staff in the aircraft and at ground will ensure that the arriving passengers have filled their Self Reporting Form (SRF) properly. The passengers shall be asked to download Arogya Setu app on their mobile devices.
➢ After screening, the remaining asymptomatic passengers will be allowed to move to the designated Immigration Counters with passports and a copy of the SRF as per the existing SOP.

IMMIGRATION

➢ The passengers will be directed to the designated Immigration Counters, in case any passenger presents himself at any other counter, the Immigration staff would direct him to the designated counters.
➢ After clearance of immigration, the passport of the passengers shall be retained by the Immigration officials.
➢ Passengers in batches of 30, will be handed over to the escort team (24x7 - 5-member Team, Headed by CISF and comprising representative from DIAL, Airlines and Delhi Police). The passports of these passengers would be handed over by the Immigration staff to the Team Lead (CISF officer).

THE PASSPORTS SHALL NOT BE HANDED OVER TO THE PASSENGERS

➢ The Team, along with the passengers shall move to the luggage belts to collect the luggage. If there is any delay/missing luggage in the case of any/few passengers, the respective passenger shall stay behind along with a team member and the rest of the team and passengers shall proceed further through the customs.
➢ If there is any delay in the Customs Clearance, the respective passenger shall stay behind along with a team member, while the rest of the team and passengers shall proceed further.

CONTROL ROOM

➢ The Control Room In-charge would perform the functions of supervision and coordination.
➢ The escort team would report to the control room in-charge who will assign a counter to the batch.
➢ Control Room manned by the Officers from New Delhi district will ensure coordination with nodal officers of the different districts for smooth transportation of passengers to institutional quarantine centers.
➢ The team along with the passengers shall move to the designated area manned by Delhi State Govt. officials with logistics like Laptops, etc. to maintain the database.
➢ There would be five-teams of medical officers and para-medical staff, as per requirement, deputed by Delhi Government to screen and guide about the protocol to be followed in paid institutional quarantine centers.
➢ After entering their data, the passports of the entire batch will be given to the escort team who would take them to the designated institutional quarantine centers.
➢ The nodal officers would ensure that the escort team would escort these passengers to the buses provided by the state government and ensure their smooth and hassle-free transportation to the institutional quarantine centers.